

Plattsburgh Creative Signs owner John Momot and his team take great pride in specializing in the customer experience. Celebrating our 2-year anniversary as a full-service sign company located within our main office on the Tom Miller Road. Specializing in custom commercial signage, including retail signage, trade show signs and graphics, indoor and outdoor signage, vinyl vehicle wraps and window advertising...

We are not your average, run of the mill sign shop. Visit the possibilities at: www.plattsburghcreativesigns.com



Plattsburgh RV Store Off-Season Hours:

Tom Miller Road - Service & Parts

- Monday Through Friday 8am to 5pm
- Saturday 8am to 4pm

Trade Road - Sales

- Monday Through Friday 9am to 5pm
- Saturday 9am to 4pm



GAZETTE

April 2022 - Spring Edition

BLUE HAVEN PRIDE

We are proud to be part of such a special place. Our setting is hard to match with all of the natural beauty. There are so many great families that help keep Blue Haven special. We ask that you all please follow the guidelines that we have in place so Blue Haven can stay in a category of its own. We ask that you keep everything natural, See Site Appearance in the guideline book. Also, while mowing your lawn, we ask that you also keep it trimmed. We would appreciate everyone's cooperation. Please see Dave in the office with any questions.

Welcome and Thank you!

As always, we wish to thank those of you who CHOOSE to camp with us a Blue Haven, after all, it is the natural beauty and our guests that make it SO special. We would like to welcome all of our new families that have chosen Blue Haven. I'm sure that they are all very eager to start the new season. Please join us in welcoming:

- Franco Piscitelli - Hillside 41
- Tara Lawrence - Hillside 53
- Ken & Denise Mosher - Hillside 16
- Brittany Phillips - Pinewood 15
- Theresa Chase - Pinewood 17
- Luce Hebert - Pinewood 18
- Justin Russell - Pinewood 14
- Adam Watson - Pinewood 10
- Nathan Dickinson - Spruce 5
- Josh Friedrich - Riverside 30
- Clint McCool - Riverside 55
- Stephanie Warren - Willow 10
- Linda Murray - Brookside 22
- Jiselle Anette - Lakeside 10
- Danah Couture - Spring 45
- David & Kathy Ashline - Spring 28
- Terri Welch - Spring 4
- Carl Monette - Michelle 26
- William Meyers - Michelle 15
- Mike & Jessica Schwartz - Michelle 11
- David Wood - Michelle 3
- Matthew Lawrence - Michelle 1
- Kayla Spiegel - Autumn 19
- Gerald & Tammy Baker - Riverside 35
- Patrick Plumadore - Riverside 29
- William Price - Riverside 23
- Tricia Ryan - Riverside 4
- John & Nina Kelly - Maple 12
- Joe Rabideau & Jessie Stanilka - Maple 17
- Doug Evens - Maple 18
- Timothy Purcell - Maple 30
- Jason Provoncha - Cedar 2

2022 Office Hours:

	4/29 - 5/15	5/16 - 9/4	9/5-10/14
Monday	9am to 5pm	9am to 5pm	9am to 5pm
Tuesday	9am to 5pm	9am to 5pm	9am to 5pm
Wednesday	CLOSED	CLOSED	CLOSED
Thursday	9am to 5pm	9am to 5pm	9am to 5pm
Friday	9am to 5pm	9am to 7pm	9am to 5pm
Saturday	9am to 5pm	9am to 6pm	9am to 5pm
Sunday	9am to 5pm	9am to 5pm	9am to 5pm

WE MISS YOU! Our team along with the folks here at the campground, just want to let our Camping Families who weren't able to join us the past 2 seasons due to all of the restrictions WE TRULY MISSED YOU! Blue Haven just isn't the same without all of you! Stay SAFE, Stay POSITIVE, Be HEALTHY, and we will see you soon!

Say "YES" to the Outdoors! Outdoor Recreation of all sorts are on the rise during these difficult times. Why? It is simply because Outdoor Recreation is a natural way to social distance! Let's take these uncertain times and create long lasting memories for you and your family by taking advantage of the beauty and activities that our area has to offer!

Opening Update: We plan to open Blue Haven by May 1st with the guidance of the local governing agencies. Like last year, our team is monitoring the situation very closely. As the situation develops, we will notify every one of any changes. Watch for our weekly email blasts starting April 1st as well as our Facebook page for any updates. Our plan is to get the campground open as follows:

- Handle any health and safety issues
- Address the non-critical issues with facilities
- Then individual sites
- Any improvements that will benefit your stay.

For Our Canadian Guests

We are very optimistic at this point as we truly missed everyone the past couple of seasons. We are looking forward to seeing everyone again!



BLUE HAVEN IS Truly A Special PLACE

I am proud to say that I am entering my 25th year of ownership and the 40th year of operations at Blue Haven. I am truly honored to be part of such a special place and very grateful to all that have chosen Blue Haven as your summer getaway. There are many components that make this such an extraordinary place. It starts off with its natural beauty, a dedicated team that runs the everyday operations, and the dedication of the Volunteer Activity Committee that work very hard throughout the year to make your stay memorable. I feel we have the friendliest camping families around. We will continue working on keeping the campground full. This will help stabilize site rents and will allow us to continue making upgrades in order to make Blue Haven a better campground. I am truly looking forward to the upcoming season and hope to see all of you in May.

John Momot

Blue Haven Campground
240 Tom Miller Road
Plattsburgh, NY 12901

Happy 40th Anniversary:

John will be celebrating his 40th year anniversary of operating Blue Haven Campground this season. Johns' commitment to create the ultimate camping experience for both our team and our guest is evident in our day to day operations focused on exceptional customer service. From the natural beauty of the campground to the state of the art sales and service facilities it is a pleasure coming to work every day. Thank you for inspiring our team to continue developing our skills, share your vision but most of all leading by example. It is a privilege working for someone with your integrity and authenticity! I'm so proud to be a member of the most friendly, skilled, and professional team!
Happy 40th and congratulations.

Facebook Pages for Information:

- Our Blue Haven Family Campground and Resort Facebook page is managed by our staff and offers a place to share updates within the park as well as offer information for the general public.
- There is also a Facebook group called "Blue Haven Campers" that is managed by one of our guests within the park. It is used to allow guests a place to share articles and photos related to camping as well as the campground itself.

Please Confirm Your Contact Info!

We are always trying to keep your contact info up to date as well as having multiple contacts listed. This benefits our guests by allowing them to receive Newsletters, info about Special Events, or a way to reach you in the unlikely event of an emergency. We have several communication tools in place allowing us to share important information quickly and efficiently. Please e-mail campground@momot.com with any and all of the methods to reach you or your family:

- Cell Phone Number(s) - Please also indicate if you can receive Text Messages
- Home Phone Number(s)
- E-mail Address(es)
- Mailing Address(es)

Notes of Interest:

- **Policy Handbook Updates** - We have updated our Blue Haven Policy Handbook. If you would like to have a copy e-mailed to you, send us an e-mail at: campground@momot.com
- **Site Improvements** - Please see Dave with any plans of improving your site in any way. Please remember before you dig, cut, purchase or build; you need it approved by Dave.
- **Outside Contractors** - If you are planning on hiring an outside contractor, see Dave for approval.
- **Accounts** - We have made great strides to keep your accounts current and relevant. Along with these changes, comes a cleaner way to view any balance you may have. Please contact us with any questions.

- **Off Season Updates** - We will continue to use Facebook, e-mail, and our website to keep everyone updated with information about both Plattsburgh RV Store and Blue Haven Campground. You can always find helpful tips, recipes, the activity calendar, and inventory using these pages.

Ways to Help You Save Money!

We understand that your money is hard earned and who wouldn't want it to stretch it a bit further.

- **Referral Credits:** We offer a referral credit if you introduce a new family to Blue Haven and they rent a site. You would be eligible for a \$150 Site Credit. Refer to the Policy Handbook for details.

- **Price Club** - Price Club is a program to thank customers that patronize our RV Dealership with the purchase of a camper from our dealership. Discounted rates apply to Site Rent, parts, and Service rates.

Note: Price Club discounts are good for as long as you own that camper.

- **Fixed Income Lock-In Agreement** - This program is intended to serve people who are truly on a fixed income.
- **Have Site Modifications Approved in Advance** - This could save a lot of extra expense and frustration if some of our infrastructure is damaged or if you are in violation of our policies.
- **Properly Maintain Your Camper** - Proper maintenance done in the Spring and the Fall can prevent costly repairs.

- **Conserve Electricity**
 - Run your Air Conditioner sparingly by using roof vents and fans.
 - If you must use your A/C, keep the camper closed up with curtains drawn and do avoid going in & out several times.
 - Make sure to turn off any lights when they are not in use, or only run patio lights on a timer so they do not run all night.
 - Run your water heater and refrigerator on propane when you can.
- **Avoid Late Fees** and penalties by paying invoices as they become due, as these can really add up.
- **Timing Your Payments** - Space your payments out. There is no penalty for paying early. Get a Christmas Bonus, pay some on your site!

Other Services We Offer:

- **Camper Sales:** Looking for a bigger camper? Maybe one with extra sleeping accommodations? Check out the latest floor plans in person or online at www.plattsburghrvstore.com. We currently have over 200 campers in stock or incoming at the Plattsburgh RV Store Indoor Showroom. Appointments are preferred, but walk-ins are ALWAYS welcome! Call or text us at 518-563-1983 today to get in touch with one of our Camping Specialists!

Product lines include:

Colorado	Escape	Max	Sprinter
Connect	Hideout	Mini Max	Tracer
Conquest	Kodiak	Retreat	
Durango	Lacrosse	Sportsman	

- **Parts and Accessories:** We carry most of the "must have" items for camping in our stores, but with a dedicated team specializing in getting things quickly, we can get almost anything camping related. In most cases even delivered to the Blue Haven office.

- **Camper Service:** Early spring is the best time to schedule your preventative maintenance or camper repairs. Our team is dedicated to making sure everyone's camper stays in top notch condition for years to come while making sure our guests are a top priority! We can help you keep your RV in pristine condition! Some of the services include (but not limited to):

- Propane System Leak & Pressure Tests
- RV Appliance Inspection
- Slide Out Inspection
- Slide Out Roof Inspection
- Main Roof Inspection

For our guests that haven't opened their summer homes for 2 seasons, **we highly recommend** having the following checked on your units.

- **RV Appliance Inspection:** you may have issues with the propane system having leaks and or may have obstructions in the burner or exhaust systems in your appliances caused by insects and or rodents.

- **Detailed Roof inspections:** may have leaks caused by sealants drying out and cracking.

- **A/C Units:** should be checked for proper operation, there could be bees nest in the unit under the cover and/or fan motors could be seized up from sitting.

If you are in need of service for your summer home, please stop by or call the office to get a service request filled out so we can get it to the service department for estimating and scheduling

- **Newsletter:** If you are interested in having this newsletter e-mailed to you, please do one of the following:
 - E-mail campground@momot.com
 - Visit us at www.plattsburghrvstore.com
- **Receiving Packages:** We are able to receive packages on your behalf at the Campground. Please refer to the Revised Policy Book for more details.

Spring Opening Tips:

When the time comes to getting your camper ready to be used, there are a few things that we recommend, so stay tuned for a few Tips & Tricks to help you safely and effectively open up for the season. This will include everything from turning the key when you return to spending your first night back at the one and only Blue Haven Campground!

Site Payment Information:

Please remember that site deposits & payments must be up to date before the start of the camping season.

Exchange Rate:

- CAN Cash rate is 0.72 CAN Check rate is 0.75
- One CN\$ is worth \$0.72 in US.
- **This plan will be updated monthly.**
- For example: If the US amount is \$266.75 divide this by \$0.72 = amount due in CN\$ \$370.47
- **THIS RATE IS NOT VALID ON CAMPER SALES**
- Payment Terms
- EZ Pay Program Schedule:
 - 2nd payment: **March 15, 2022**
 - 3rd payment: **April 15, 2022**
 - 4th payment: **May 15, 2022**
- ALL 2022 site payments are due by May 15th
- **Late Fees:** a \$50 late fee will be applied to ANY contract that has NOT paid for their site in full by June 1st. Also, if this payment is late for TWO (2) consecutive seasons, your site rent will increase \$75. This applies to anyone who makes special arrangements to be paid AFTER June 1st. Regular missed payment fees and interest still apply.

Types of Payments:

Checks (Preferred)

- Checks should be payable to: Plattsburgh RV Store
- Postdated checks CANNOT be accepted.
- Payments will be recorded and given a receipt the day the check is received.
- A charge will be added for returned checks in addition to any late fees that may apply.
- Checks in CAN currency will be subject to a different exchange rate.

Credit Card Payments

- We accept most major credit cards: Master Card, Visa, American Express, and Discover.
- Card will be processed in US currency. Foreign credit card companies will use their own exchange rate for the conversion.

Cash

- Canadian Currency - You will receive posted exchange rate for every CN dollar.